

ASEAN HEALTH CLEARANCE REQUIREMENTS FOR ENTRY INTO SINGAPORE

Important information for our patients

Health Clearance Requirements

From 12 midnight on Monday 16 March 2020, all ASEAN nationals seeking to make a short-term visit to Singapore must seek a formal Health Clearance. To enable this, patients must submit mandatory information about their health condition in order to seek clearance before their intended date of travel into Singapore.

ASEAN nationals from the following countries must seek approval: Brunei Darussalam, Cambodia, Indonesia, Lao PDR, Malaysia, Myanmar, Philippines, Thailand and Vietnam.

All Icon patients must ensure that their applications have been approved by Singapore's Ministry of Health (MOH) before they travel to Singapore.

Approved applications will be verified by Immigration and Checkpoints Authority (ICA) officers at Singapore airport. Short-term visitors who arrive without the following will be denied entry into Singapore:

- The necessary approval from Singapore's MOH
- Proof of the place where they will serve the 14-day Stay-Home Notice (SHN)
- Ability to meet all prevailing entry requirements

All nationals of ASEAN countries are advised to obtain the approved health clearance from the Singapore's MOH before making their travel bookings.

A step by set guide to applying for clearance and the arrival process is available below.

Step 1 I need assistance, how can I start?

Please contact our Concierge Hotline (during office hours) who will be able to assist you with the application:

- | | | |
|-------------|---------------|----------------------------|
| • Christine | +65 8597 6128 | (for Bahasa Indonesia) |
| • Lan | +65 9225 4782 | (for Vietnamese) |
| • Elda | +65 9830 2049 | (for English and Mandarin) |
| • Mick | +65 9754 8216 | (for English and Mandarin) |

Step 2 Where do I submit the Health Clearance Application?

Those intending to visit Singapore are to submit the required information at <http://go.gov.sg/healthclearance> or scan this code:



*Refer to Appendix A for a sample of the **Health Clearance Application**.*

Important Information for Applicants

- The processing time for all applications is between 14 – 21 days
- The outcome of the application will be sent to the email address provided
- Please ensure you have a copy of the approval for verification at the Singapore checkpoints
- Only one application per traveller will be processed at any one time
- Please submit a new application if there are changes to any of the items in the Health Clearance Form that has been submitted or approved. The most current application will be treated as a new application, with only the most current application processed
- Approvals are valid for 14 days from date of approval

Step 3 Email Icon once you have received the approved application from Singapore Ministry of Health

Once approval is received, Icon will assist you in booking an appointment.

Clinic	Contact Number / Email Address
Icon Cancer Centre Farrer Park	+65 6604 9919 farrerpark@icon.team
Icon Cancer Centre Mount Elizabeth	+65 6737 8000 mtelizabeth@icon.team
Icon Cancer Centre Gleneagles	+65 6741 3373 gleneagles@icon.team
Icon Cancer Centre Mount Alvernia	+65 6252 2202 mtalvernia@icon.team
Icon Cancer Centre Novena	+65 6266 2273 novena@icon.team
Icon Cancer Centre Orchard	+65 6235 9383 orchard@icon.team
Icon Haematology Centre Mount Elizabeth	+65 6737 8000 haem.mtelizabeth@icon.team
Icon Health Screening	+65 6970 5200 healthscreening.sg@icon.team

Step 4 Obtain proof of accommodation

Patients and caregivers will have to declare a place of residence in Singapore and provide proof of this on entry.

- For hotel or rented accommodation, bookings must cover the entire period of the stay (minimum of 14 days)
- If staying at your own place of residence or that of family member/friend, please provide a copy of an official document stating the address (i.e. photocopy of NRIC).

Please note that proof of accommodation must be in the name of the patient or caregiver (part of the travelling party into Singapore).

Step 5 Patient arrives at Singapore/Icon clinic**Important Information on Arrival in Singapore**

All short-term visitors entering Singapore who have travelled to the following countries within the last 14 days will be issued a 14-day Stay-Home Notice (SHN):

- ASEAN countries
- Japan
- Switzerland
- United Kingdom

This is effective from 12 midnight Monday 16 March 2020

Short-term visitors who will be put on SHN must provide proof of the place where they will serve the 14-days, for example a hotel booking covering the entire period or a place of residence that they or their family members own.

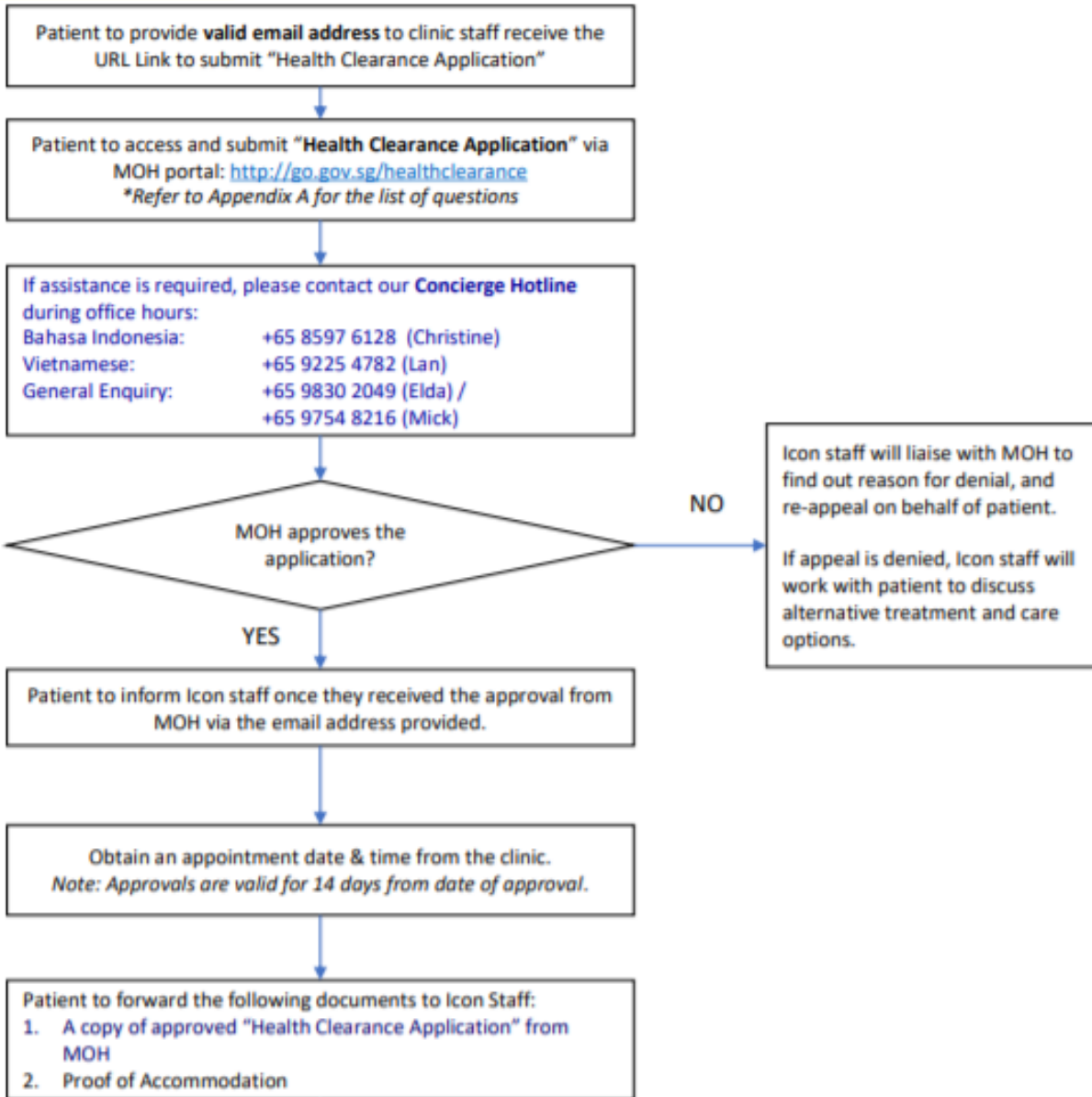
Refer to Appendix B for clarifications on SHN.

STEP BY STEP INSTRUCTION ON HEALTH DECLARATION PROCESS

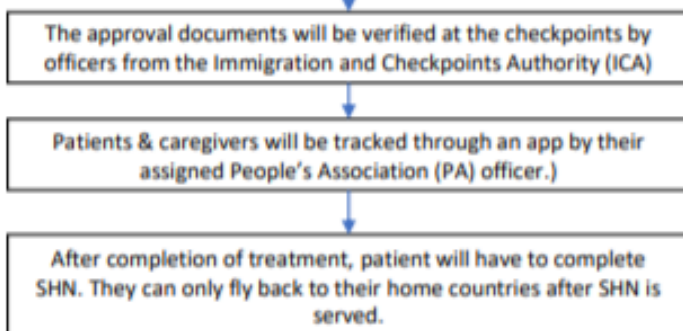


**Health Clearance Requirements for Entry to Singapore
(For Patients from ASEAN Countries)**

Before Coming into Singapore



On Reaching Singapore



APPENDIX A: Health Clearance Application Form Example



MINISTRY OF HEALTH
SINGAPORE

COVID-19 Health Clearance Form

5 mins estimated time to complete

From 16 March 2020, 2359 hours, all short-term visitors who are nationals of any ASEAN country* must submit health information for clearance by Singapore's Ministry of Health before their intended date of travel. Approved applications will be verified by the Immigration and Checkpoints Authority at the Singapore checkpoints. Visitors without the necessary approval, or proof of the place where they will serve the 14-day Stay-Home Notice, or do not meet prevailing entry requirements, will be denied entry.

Important Information for Applicants:

- The processing time for all applications is between 14 – 21 days.
- The outcome of the application will be sent to the email address provided.
- Please ensure you have a copy of the approval for verification at the Singapore checkpoints.
- Only one application per traveller will be processed at any one time.
- Please submit a new application if there are changes to any of the items in the Health Clearance Form that has been submitted / approved. The most current application will be treated as a new application and only the most current application will be processed.
- Approvals are valid for 14 days from date of approval.

Important Information on Arrival in Singapore:

- All travellers entering Singapore who have travelled to the following countries within the last 14 days will be issued a 14-day Stay-Home Notice (SHN):
 - ASEAN countries, Japan, Switzerland, and the United Kingdom (List as of: 16 March 2020)
- Travellers who will be put on SHN must provide proof of the place where they will serve the 14-day SHN, for example a hotel booking covering the entire period, or a place of residence that they or their family members own.

*ASEAN countries besides Singapore: Brunei Darussalam, Cambodia, Indonesia, Lao PDR, Malaysia, Myanmar, Philippines, Thailand, Vietnam.

^The SHN will not apply to travellers transiting in Singapore without leaving the transit area.

1. Name (as per travel document)

2. Date of Birth

3. Gender

Male

Female

4. Nationality

5. Travel Document Number

6. Travel Document Expiry Date

Passport must be valid for at least 6 months at the point of arrival in Singapore

7. Last Place of Embarkation

8. Telephone Number (Home/Of ce)

Please key in your country code and area code

9. Telephone number (Mobile)

Please key in your country code

10. Email Address

Please provide your email address for us to contact you and send the form response back to you

11. Primary Purpose of Travel

Please select your primary purpose of travel

- Business
- Leisure
- Healthcare
- Others

Health Clearance Questions

12. Are you diagnosed or suspected to have any of the following: pneumonia or COVID-19 infection?

NO	YES
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13. Do you have any of the following symptoms: fever, cough, runny nose, sore throat or shortness of breath?

NO	YES
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14. Did you have contact with any case of COVID-19 in the last 14 days?

NO	YES
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15. Did you visit any hospital in the last 14 days?

NO	YES
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SUBMIT

APPENDIX B

**WHAT HAPPENS WHEN YOU GET
A STAY-HOME NOTICE?**

Each person who gets a Stay-Home Notice (SHN) must stay at home at all times for **14 days**



If it applies to you, you will be issued an official hard-copy notice upon arrival at Singapore's checkpoints



How will authorities make sure you stick to this?

■ Text messages will be sent to you at various times of the day



■ You will have to give an update on your location with GPS on your mobile phone



■ You might get random phone calls and house visits from authorities



■ If you get a phone call, you must take photos of your surroundings to verify your whereabouts

